

COVID-19 GN Update

April 15, 2021

Premier's update:

Good morning. Today, we are reporting one case of COVID-19 in Iqaluit.

This is certainly not the news we wanted, but it was always something we knew could happen, and we are prepared.

Thankfully, 13,937 adult Nunavummiut have received their first Moderna dose, and 10,128 Nunavummiut are now fully vaccinated against the virus. As I mentioned in the news release last night, this includes more than 3600 Iqalummuit with at least one dose, and 2000 Iqalummuit with both doses.

I know a lot of people are very worried and anxious right now. That's normal, but now is the time to be strict with following the public health measures- stay home, stick to your household bubble, and wear a mask.

It's essential everyone do their part to slow any potential spread of COVID-19. This will be a community effort and means we're all in this together.

For months we've been asking Nunavummiut to be prepared, not scared. Now is the time to prove that. We need to learn to live with COVID, and that means being safe and avoiding risks.

We can all look to the dedication, patience and hard work of Arviammiut as our inspiration.

We can do this, and we can and will keep one another safe. Don't take chances. Don't risk your health or the health of your friends, family, Elders and community.

Nunavummiut, if you haven't already, call your local health centre to make an appointment to get your Moderna vaccine. It's also important that you go to your second dose appointment to ensure you the vaccine's full protection.

For the latest COVID-19 information and GN Departments updates in all languages:

<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>; <https://www.gov.nu.ca>



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Now I'll turn it over to Dr. Patterson to let us know our next steps. Stay home, stay safe and stay well.

Minister of Health Update:

Good morning.

I know the news of COVID in Iqaluit has people in the city and in the communities concerned.

I want to reassure everyone that we are working hard to identify and contain the virus.

We have planned for this; we are ready for this and we will do everything we can to keep everyone safe.

Please don't panic.

There is no reason to rush to the store and begin hoarding supplies. We have enough for everyone and our supply chains are not affected.

Hoarding only hurts others.

Please, let's be kind to each other, help each other and cooperate with public health.

Follow the orders, wear a mask and wash your hands frequently.

Together we will come through this.

Be safe and be well.

Thank you.

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Chief Public Health Officer Update:

Good morning,

Last night at around 8 p.m. we confirmed a positive case of COVID-19 in Iqaluit. The individual is an exempted critical worker who has been in the territory for about 16 days and became symptomatic two days ago. The person was tested yesterday at Iqaluit Public Health. Based on the timeframe, it is likely the individual contracted COVID in Iqaluit and we have a team from Iqaluit Public Health contact tracing to identify any other positive cases of the infection.

Effective 7 a.m. this morning, Iqaluit has been placed under our strictest level of public health measures. All non-essential businesses and government offices must close. Indoor gatherings are restricted to one household plus five people for emergencies only. Outdoor gatherings are limited to five people. All indoor public gatherings are prohibited. All schools in Iqaluit will be closed for the remainder of this week. Masks are mandatory.

Qikiqtani General Hospital is reduced to emergency services only and clinics will be virtual with optional in person visits at the clinician's discretion. If you have a non-emergency medical need, please call first. More information on service changes is available on the GN website.

Because Iqaluit is a travel hub, travel restrictions would be harmful. To reduce the risks, we have increased restrictions across the Baffin Region and in Rankin Inlet. This means, businesses may remain open but must implement strict social distancing. Indoor gatherings are restricted to a household plus 15 people. Outdoor gatherings are restricted to 100 people. Indoor public gatherings are restricted to 50 people or 50 per cent capacity, whichever is less. All schools will move to Stage 2 of the Education plan.

If you left Iqaluit on or after April 13 to another Nunavut community, you must isolate for 14 days in your community.

Vaccine clinics in Iqaluit and in the communities are continuing as scheduled. If you have an appointment already scheduled, please do not call to confirm. Attend your appointment as scheduled, be on time, go alone and wear a mask.

I urge everyone to follow the public health orders. Following the orders, will help us contain and eliminate this outbreak as quickly as possible. I also urge anyone who believes to have been in close contact with the positive individual to immediately isolate and self-monitor for symptoms. If you are identified as a contact by Public Health, please cooperate with the contact tracing protocols.

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If you have COVID-19 related questions or believe you might have been exposed or have symptoms, please call the hotline at 867-975-8601 to speak to a nurse. Please reserve calls to health centres and the hospital for emergencies or other medical needs.

Remember, no one wants to get COVID or spread COVID, it is not a time for blame or anger. The best things we can do is follow the orders, wash our hands, stay physically distanced and stay home if you are sick.

Thank you.

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As part of the Government of Nunavut's (GN) effort to protect Nunavummiut against the risk of COVID-19, GN Departments are implementing the following:

Department of Health Services

For all the latest information and resources about COVID-19 in Nunavut, go to:
<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>

For the latest information on current public health restrictions, go to:
<https://www.gov.nu.ca/health/information/nunavuts-path>

For information on upcoming vaccine clinics go to:
<https://gov.nu.ca/health/information/covid-19-vaccination>.

COVID-19 case status: April 15

| Total tests | Total Confirmed cases | Total active cases | Total recovered cases | Deaths | Total persons followed | Current persons followed |
|--------------------|------------------------------|---------------------------|------------------------------|---------------|-------------------------------|---------------------------------|
| 10,090 | 396 | 1 | 391 | 4 | 7,335 | 148 |

* Confirmed cases include those meeting the national case definitions. Persons followed includes individuals with specific symptoms and exposures as well as others who are self-monitoring or self-isolated. Not all of these individuals have symptoms or require testing.

*There may be a delay reporting attribution and statistics from cases acquired in Southern Canada. 12 cases that were detected out of territory have been attributed to Nunavut. This includes 3 deaths. Not all NU residents with COVID-19 detected out of territory will be attributed to Nunavut.

COVID-19 community case statistics: April 15

| Community | Confirmed COVID-19 cases yesterday | Confirmed COVID-19 cases today | Change in case count +/- from previous day | Deaths | Recovered cases | Total active cases |
|------------------|---|---------------------------------------|---|---------------|------------------------|---------------------------|
| Iqaluit | 0 | 1 | +1 | 0 | 0 | 1 |
| Arviat | 339 | 339 | 0 | 1 | 338 | 0 |
| Whale Cove | 23 | 23 | 0 | 0 | 23 | 0 |
| Rankin | 19 | 19 | 0 | 0 | 19 | 0 |
| Sanikiluaq | 2 | 2 | 0 | 0 | 2 | 0 |

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| | | | | | | |
|--------------|------------|------------|----------|----------|------------|----------|
| TOTAL | 383 | 384 | 1 | 1 | 382 | 1 |
|--------------|------------|------------|----------|----------|------------|----------|

Testing statistics to date per community: April 15

| Community | Tests positive | Tests negative |
|--------------|----------------|----------------|
| Iqaluit | 1 | N/A |
| Arviat | 339 | 2716 |
| Whale Cove | 23 | 352 |
| Rankin | 19 | 399 |
| Sanikiluaq | 2 | 202 |
| TOTAL | 384 | 3669 |

Isolation population:

| Traveller Type | Guests in Isolation as of April 14 |
|----------------|------------------------------------|
| Medical | 238 |
| Public | 184 |
| EMTI | 74 |
| Construction | 22 |
| Total | 518 |

Traveller repatriation summary:

| Departure Date | # of Travellers from Isolation Sites |
|----------------|--------------------------------------|
| 15-Apr | 92 |
| 16-Apr | 42 |
| 17-Apr | 2 |
| 18-Apr | 54 |
| 19-Apr | 33 |
| Total | 223 |

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Critical Worker Requests:

As of May 9, there were 14,709 requests, 7,309 of which were critical worker requests.

| Request Status | # | % |
|---|-------|-------|
| Approved (includes critical and non-critical) | 11008 | 74.8% |
| Denied | 304 | 2.1% |
| Pending | 470 | 3.2% |
| Common Travel Area Approved | 2927 | 19.9% |
| Total | 14709 | 100% |

Ongoing services:Iqaluit:

- Vaccine clinics in Iqaluit are continuing as scheduled. If you have an appointment already scheduled, please do not call to confirm. Attend your appointment as scheduled, be on time, go alone and wear a mask.
- Emergency services will remain accessible 24 hours a day.

Baffin (excluding Iqaluit) and Rankin Inlet:

- Dental services will continue as scheduled.
- Vaccine clinics will continue as scheduled.
- Emergency services will remain accessible 24 hours a day.
- Well Child and prenatal/midwifery programs to continue as normal with booked appointments.
- Emergency services will remain accessible 24/7.
- Mental Health & Addictions services to continue. Any group activities will be limited to 20 participants maximum (or 50% capacity of the facility to a maximum of 20).

Adjusted services:Iqaluit:

- No visitors to the hospital except in special circumstances to be assessed on a case-by-case basis.
- Visitation to Elder's Facilities is restricted except in special circumstances to be assessed on a case-by-case basis.
- Lab services reduced to emergency blood services only.
- Clinics will be virtual with optional in person visits at the clinician's discretion.

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- All requests for COVID screening in asymptomatic individuals will be referred to Public Health. If you believe you need to be screened for COVID-19 call the hotline at 1-867-975-8601.
- Urgent surgery clients will be swabbed before going to the OR.
- Full COVID protocols will be in effect at the hospital;
 - If possible, non-emergencies should call before coming to the hospital to be assessed by phone.
 - If you have flu-like symptoms and it is not an emergency call the COVID Hotline at 867-975-8601.
 - All admitted patients will be swabbed before admission.
 - Masks are mandatory.
- Rehab and physio will be available for inpatient only and all outpatient appointments will be postponed.
- Iqaluit mental health clinic will be staffed but offices are not open to the public. Booked counselling appointments will be conducted by phone.
- QGH mental health nurses will continue to work following COVID protocols.
- Mental health services are also available by phone through Ilisaqsiq (Inuit Counsellors). Call 1-888-331-4433 or 867-924-6565.
- Akausarvik will continue to serve outpatients, COVID protocols in place.

In Iqaluit, essential businesses such as grocery stores can continue to operate. It is essential that people follow the public health measures. This means social distancing of 2 metres or six feet must be adhered to at all times. When size is limited at the business, this could mean reduced capacity. Please be patient and wait your turn. It also means that shopping should be done individually. Avoid shopping in groups. If possible, children should stay home, and one member of a family does the shopping. Masks are mandatory in all public places.

Baffin (excluding Iqaluit) and Rankin Inlet:

- Lab services to be reduced to emergency/urgent specimens only; routine non-urgent/emergent lab to be suspended.
- Chronic disease and routine appointments to be postponed except for those with complex needs.
- All individuals to call the health centre before presenting and all individuals to wear a mask when coming to the health centre.
- Home & Community care services: Home making program will be suspended and only essential home care visits to be conducted. This includes essential nursing and HCCW visits. HCCWs will be conducting wellness checks on home care clients.

Closed /Cancelled/Suspended services:

Iqaluit:

- Specialty clinics are cancelled.
- Non-urgent medical travel is postponed.

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- Routine diagnostic training will be postponed.
- Non-urgent surgery will be postponed.
- All non-emergency dental services are cancelled.
- Upcoming QGH Pediatric and Orthopedic Clinics are cancelled.
- Youth Wellness Team drop-in counselling sessions, afterschool programs, outreach are cancelled.

Baffin (excluding Iqaluit) and Rankin Inlet:

- Specialty clinics are cancelled.
- Non-urgent medical travel is postponed for Iqaluit and Ottawa appointments.
- Lab services will be reduced and all non-urgent blood work postponed.
- All community visits by Iqaluit physicians will be postponed.

Department of Finance Services

Adjusted services:

Employee Pay Information

All GN employees will continue to be paid as scheduled. Indeterminate employees will receive regular salary, while casual and relief employees will be paid in accordance with submitted timesheets. Employees who receive cheques will continue to receive them as usual. For those who receive direct deposit, pay stubs will be issued at a later date.

For more information, please contact Tracey Moyles, Director of Compensation and Benefits at tmoyles@gov.nu.ca.

Vendor Payments and Invoices

Providing timely payments to our vendors remains a priority. All GN departments will continue to receive, process and pay vendor invoices. If you have a question regarding specific invoices, please contact the appropriate departments.

The Government of Nunavut (GN) recognizes the difficulties businesses and service providers are experiencing due to COVID-19. To help Nunavummiut have access to improved cash flow, the GN will continue to waive the normal 20 and 30-calendar-day payment terms. Vendor payments, once processed by departments, will be issued on the next available cheque run for each region.

For payment of GN invoices, the Department of Finance is only accepting invoice payments through mailed cheques, internet banking or credit card. For credit card payments, please call the following numbers:

- Iqaluit: 867-975-5808.

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- Rankin Inlet: 867-645-8517.
- Cambridge Bay: 867-983-4043.

During this time, please expect some delays as there is reduced staff in the office.

Taxation

The GN continues to collect taxes as usual. Taxes can be paid by cheque, credit card, or electronic fund transfer through the following options:

- Via phone by calling toll-free number 1-800-316-3324.
- Via mail to P.O. Box 2260, Stn 300, Iqaluit, NU X0A 0H0.
- On-line through arrangements with financial institutions.

Please note that during this time payment and return processing may be delayed.

For tax inquiries, please email the following addresses:

- Employer payroll tax - payrolltax@gov.nu.ca
- Insurance tax - insurance@gov.nu.ca
- Petroleum tax - petroleumtax@gov.nu.ca
- Property tax - propertytax@gov.nu.ca
- Tobacco tax - tobaccotax@gov.nu.ca

Downloadable forms and other information regarding each of Nunavut's taxes can be found at www.gov.nu.ca/finance.

Iqaluit NULC Store

The Iqaluit NULC Store will be closed today, April 15, and tomorrow, April 16, 2021. More information to follow.

Liquor Permits

The NULC will continue selling liquor import permits from Rankin Inlet over the phone.

You can call 867-645-8575 or 855-844-5488 on Monday to Friday from 8:30 a.m. to 12 p.m. and 1 to 5 p.m.

Community liquor orders

For community liquor orders, please call the Rankin Inlet office at 867-645-8575 or 855-844-5488.

Department of Justice Services

Adjusted services:

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<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>; <https://www.gov.nu.ca>



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Community Justice

In-person meetings for Community Justice in Iqaluit are restricted to emergency situations where the client has no access to a phone or safe location to contact our service providers over the phone. Individuals are asked to contact the on-call Family Abuse Intervention Act (FAIA) line if they have any questions or need support using the following number 1-844-534-1038. The call will be assessed to determine the support needed and directed to a Community Justice Specialist who can help with applications and resource referrals.

Correctional Facilities

Corrections will implement safety protocols to prevent COVID-19 from entering our facilities and mitigate the risk of spread in the event it does. Measures in place include suspending all outside visitation and non-essential traffic. We appreciate the patience and support from inmates and their families in taking this step as we are aware this is not easy.

Given the heightened security risks associated with corrections, we can not provide specific details regarding our individual institutional plans. However, we can provide the following information regarding steps being taken:

- All intakes will be isolated for a period of 14 days upon intake.
- Institutions have added additional hand sanitizing stations in high traffic areas.
- Response/containment kits have been outfitted with gloves, masks, face shields, gowns and instructions for use.
- Nurses are diligently screening inmates upon intake for symptoms of COVID-19.
- Increased cleaning protocols to ensure communal surfaces are cleaned on an increased schedule throughout the day.

Community Corrections

The Iqaluit Community Corrections office will be closed to the public until further notice. All Community Corrections clients are to report by phone using the following contact information:

- Mary Jackson: 867-222-1932.
- Lori Karetak: 867-222-3541.

Court Services

The Court house will be closed to the public. Court registry will be available to support the public over the phone and through email. Please use the following contact information for service.

- If your matter involves criminal or youth proceedings, please contact the criminal Registrar at 867-975-6101 or ncj.criminal@gov.nu.ca.
- If your matter involves civil, family or children law proceedings, please contact the Civil Registrar at 867-975-6102 or ncj.civil@gov.nu.ca.
- Also, if your matter involves civil enforcement, please contact the sheriff office at 867-975-6103 or ncj.sheriff@gov.nu.ca.

Family Support

For the latest COVID-19 information and GN Departments updates in all languages:

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Family Support services are ongoing. The office will be closed to the public. For information regarding your files, please call 867-975-6112, tollfree at 1-800-792-4183 or email fsp@gov.nu.ca.

Labour Standards

The Labour Standards Office can be contacted by phone at 1-867-975-6322, 1-877-806-8402 or by fax at 1-867-975-6367. The Office is still available to answers questions Nunavummiut may have regarding the Labour Standards Act and Regulations.

Legal Registries

The Legal Registries office will be closed to the public. Individuals can access all registry services by calling 867-975-6590 or by emailing Corporate.Registries@gov.nu.ca.

Rental Office

The Rental Office will be closed to the public. To contact the Office, please call 867-975-6314 or email Rentaloffice@gov.nu.ca.

Office of the Public Guardian and Trustee

The Office of the Public Guardian will be closed to the public. To contact the office, please use the following contact information.

- For estate matters please call 1-867-222-4039 or email Public.Trustee@gov.nu.ca.
- For guardianship matters please call 867-222-1805 or email Publicguardian@gov.nu.ca.

Victims Services

The Victim Services Office is closed to the public at this time. However, Nunavummiut who need to contact the office can do so by using the following contact information

- Victim Services Toll Free 1-866-456-5216; victimservices@gov.nu.ca.
- Services will be provided on a case by case basis.

Department of Family Services

Adjusted services:

Due to increased cases of COVID-19 in Nunavut, Income Assistance appointments in Iqaluit will be done by phone as much as possible with in-person appointments as needed. Please call your local IAW or the Regional Office listed below to set up an appointment. If there is no answer, leave a message and you will be called back. You will be advised if the appointment will be in person or on the telephone.

If you do not have access to a phone, please visit the Income Assistance Office during your appointment time. Be advised there will be only one person allowed into the Income Assistance Office at a time.

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If you are receiving EI, CPP, OAS/GIS, CRB or CRCB please have the amount and the last payment date available for your appointment.

No physical cheques will be issued during the Public Health Emergency in your community. Your Income Assistance Worker will ask you to choose a store, or stores, where you wish your payment to be made on your behalf in your community. The payment will be available for you at that store after 11 a.m. the following day. Please follow the stores guidelines on social distancing and the number of community members allowed in at a time.

Iqaluit Income Assistance & Regional Contact Information

To reach Iqaluit Income Assistance, please call 867 975 1766.

To reach Qikiqtaaluk Regional Office, please call Toll free at 1-855-975-6580.

Iqaluit Career Development Information

Qikiqtaaluk – 1-855-975-6580

Adult Learning Training Support (ALTS) students currently enrolled in programs in will continue to receive their training allowances to the end of the fiscal year.

Iqaluit Child Welfare Protection

If you are concerned about the safety and wellbeing of a child and/or youth, call your local Community Social Services Office:

- Family Wellness (CSSW): 867-975-5777 or 867-975-5650.
- Territory-wide contact: 1-844-FW-CHILD or 1-844-392-4453.

If you are concerned about the services that a child or youth are receiving or have comments or compliments to share, contact 1-855-522-5201 or email PublicRelationsFS@gov.nu.ca.

To reach the Iqaluit RCMP, please call 867-979-1111.

Department of Education Services

Ongoing services:

All Kitikmeot schools remain in Stage 1.

Early Learning and Child Care

All Rankin Inlet and Qikiqtani region childcare facilities can remain open.

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Adjusted services:

K-12 Schools

According to the Chief Public Health Officer, as of Thursday, April 15, 2021, the following stage changes will apply to Nunavut schools:

- All schools in Iqaluit will move to Stage 4.
- All schools in Rankin Inlet will move to Stage 2.
- All schools in the Qikiqtani region, with the exception of Sanikiluaq, will move to Stage 2.

Schools in the communities or regions who have changed stages will implement the appropriate action plan for their stage.

There are no changes to other schools in the Kivalliq region. With the exception of Rankin Inlet and Arviat, Kivalliq schools remain in Stage 1 unless otherwise advised by the Chief Public Health Officer.

In light of this announcement, all schools will be given the flexibility needed to organize this transition with the exception of Iqaluit, which will be closed effective immediately.

In Stage 4, all instruction will be conducted remotely. All schools are closed to students, staff, and the public.

In Stage 2, elementary students will attend school full-time, five days per week. Middle and high school students will have a blend of in-school and remote learning. Students will attend school two to three days per week. Specific schedules will be determined by each school's Stage 2 action plan.

Teachers and school staff will be contacting their students and families on a regular basis.

Closed /Cancelled/Suspended services:

According to the Chief Public Health Officer, as of Thursday, April 15, 2021, the following stage changes will apply to Nunavut schools:

- All schools in Iqaluit will move to Stage 4.
- Schools in the communities or regions who have changed stages will implement the appropriate action plan for their stage.
- In Stage 4, all instruction will be conducted remotely.
- Effective immediately, all Iqaluit schools are closed to students, staff, and the public.
- Teachers and school staff will be contacting their students and families on a regular basis.

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Early Learning and Child Care

Effective immediately, all Iqaluit childcare facilities must be closed.

Department of Economic Development and Transportation Services

Ongoing services:

Iqaluit Airport

- Iqaluit Airport operations including flights and maintenance will continue.
- Passengers who depart Iqaluit at this time are required to isolate for 14 days upon arrival at their destination.
- Access to the airport is restricted to staff, passengers, and people providing necessary assistance to passengers.
- Passengers travelling through Iqaluit are strongly discouraged from leaving the airport.
- Masks must be worn at all times inside the airport.
- All passengers and staff must follow public health guidelines.

Economic Development Programs

- The Community Economic Development Office in Pangnirtung will continue to provide support and services to Iqaluit businesses and residents. They can be reached at:
P.O. Box 612, Pangnirtung, NU X0A 0R0
Toll-free phone: 1-844-737-8628
Phone: (867) 473-2661
Fax: (867) 473-2663
Email: edt@gov.nu.ca

Adjusted services:

Departmental staff in Iqaluit are transitioning to work-from home operations.

Motor Vehicles

- Motor Vehicles offices in Iqaluit are closed.
- Remote assistance is available by emailing MotorVehicles@gov.nu.ca or calling 1-888-975-5999.
- Nunavummiut can also visit gov.nu.ca/motorvehicles to access:
 - Driver's Licence Renewals.
 - General Identification Card Renewals .
 - Vehicle Registration Renewals .
 - Requests for Driver's Abstracts, Vehicle Searches, and Accident Reports.

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Closed /Cancelled/Suspended services:

- The Iqaluit Visitors Center is closed.
- The Fisheries and Sealing offices cannot offer sealskin sales at this time.
- All non-urgent Motor Vehicles services including driver's exams are suspended.
- Meetings or in-person training sessions hosted by the department are cancelled.

Department of Environmental Services

Ongoing services:

The Department of Environment continues to provide services Nunavut-wide as usual, following recommended public health measures.

The department will continue to respond to problem wildlife and spills:

- For wildlife response in Iqaluit, call 867-222-0167. Available 24 hours a day.
- All spills are to be reported to the Nunavut Spill Line at 867-920-8130, available 24 hours a day: <https://www.gov.nu.ca/environment/documents/spill-response>.

Closed /Cancelled/Suspended services:

The wildlife office and parks office in Iqaluit are closed to the public until further notice.

Department of Human Resources Services

Ongoing services:

At this time, GN employees in all communities other than in Iqaluit are to report to work as normal.

Adjusted services:

All non-essential GN employees in Iqaluit are to work from home. Your supervisor will work with you to provide any needed equipment or resources to work from home. Suggestions and tips for working from home can be found on the GN Intranet site: <http://intranet/covid19/> and will be sent via email.

You can access your work emails by logging into Microsoft Office 365 on your computer at <https://www.office.com/> or downloading the Microsoft Outlook app on your smart phone.

For the latest COVID-19 information and GN Departments updates in all languages:

<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>; <https://www.gov.nu.ca>



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All essential GN employees in Iqaluit who want to work from home should discuss options with their supervisor. Otherwise, they will continue to work at their workplaces and follow the Health, Safety and Wellness Checklists for GN Workplaces and the Return to the Workplace Checklist for GN Employees, read the COVID-19 Questions and Answers and follow posted health and safety signage to prevent the spread of COVID-19. You can find the checklists, questions and answers and posters on the GN Intranet site: <http://intranet/covid19/>.

Contact HRcommunications@gov.nu.ca if you do not have access to the GN Intranet site and require copies of any of the resources posted there.

If you are unsure whether you're an essential or non-essential employee, please contact your supervisor or human resources coordinator.

Remember:

- If you are sick, stay home (special paid self-isolation leave is available).
- If you have been in contact with someone who may have COVID-19, stay home and call the COVID-19 hotline at 975-8601 or 1-888-975-8601 from 10 a.m. to 6 p.m. Eastern to speak with a public health representative. There is a self-assessment tool available here: <https://nu.thrive.health/covid19/en>.
- Maintain physical distancing: two metres (6.5ft) apart from others.
- Limit group sizes as per public health's restrictions.
- Masks are mandatory in Iqaluit.
- Meet remotely via email, phone or video.
- Practise low or no-touch for common surfaces.
- Wash and sanitize your hands regularly.

This work plan may change. Stay in touch with your supervisor or human resources coordinator about any changes.

Employee and Family Assistance Program

The GN encourages our employees and their family members to explore how our Employee and Family Assistance Program can help at this time. The Employee and Family Assistance Program includes a toll-free confidential phone number, 1-800-663-1142, that employees and/or their family members can call at any time to talk to a trained counsellor in any of Nunavut's official languages, and also includes online resources and tools at www.homewoodhealth.com.

Closed /Cancelled/Suspended services:

All non-essential GN offices in Iqaluit are closed to the public effective April 15, 2021.

For the latest COVID-19 information and GN Departments updates in all languages:

<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>; <https://www.gov.nu.ca>



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Department of Culture and Heritage Services

Ongoing services:

Nunavummiut will continue to receive public health and safety information in the official language of their choice.

Closed /Cancelled/Suspended services:

The Iqaluit library is now closed to the public until further notice.

Department of Community and Government services

Ongoing services:

CGS Safety Services is continuing to provide services such as: critical inspections, investigations, and firefighter training under safety considerations of COVID-19. This allows the continued safety oversight for all Nunavummiut provided by the Authority Having Jurisdictions within CGS Safety Services.

Questions regarding building, boiler, gas, electrical, elevator, and fire safety can be directed to:

- Office of the Chief Building Official: building@gov.nu.ca.
- Office of the Chief Boiler and Gas Inspector: boilerandgassafety@gov.nu.ca.
- Office of the Chief Electrical Inspector: electricalsafety@gov.nu.ca.
- Office of the Chief Elevator Inspector: elevatorsafety@gov.nu.ca.
- Nunavut Fire Marshal's Office: nunavutfiremarshal@gov.nu.ca.

All Safety Services Regulators can be reached by phone at: 1-844-975-5493.

Safety Services Emergency, available 24 hours a day, can be contacted at 1-833-966-2280.

Adjusted services:

Vendors cannot drop-off tenders. They will need to use the electronic submission tool on the Nunavuttenders web site or fax their submissions.

CGS Procurement will also not be holding any public openings until further notice.

For the latest COVID-19 information and GN Departments updates in all languages:

<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>; <https://www.gov.nu.ca>



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Qulliq Energy Corporation

Ongoing services:

QEC will continue to deliver safe and reliable power to Nunavummiut.

Closed /Cancelled/Suspended services:

- QEC's Customer Care office in Iqaluit is closed until further notice.
- QEC Customer Care offices remain closed until further notice.

Nunavut Arctic College

Adjusted services:

As of April 15, 2021, Nunavut Arctic College's Nunatta Campus facilities in Iqaluit (including main campus building, Nunavut Research Institute, residence building, jewellery studio, library, and computer labs) have moved into Stage 4/Code Red of its Opening Plan.

Access to NAC facilities is restricted to essential staff only and use of face masks is mandatory while in the facilities.

Programs will be moving to remote learning, where applicable. Students are encouraged to stay in touch with their instructors for further updates.

The residence building will remain open to students who reside in the accommodations and essential staff only. Visitors are not allowed at this time.

The cafeteria inside the residence building will remain open for students only.

Students in NAC accommodations are recommended to stay in their residences versus travelling home at this time.

For NAC-IT Support, IT training, or to schedule asset pick up, please contact ITSupport@arcticcollege.com or by phone at 1-867-222-2083.

Following the CPHO recommendations, Community Learning Centers and other NAC facilities in the Qikiqtaaluk, and Rankin Inlet, will move to Stage 2.

Nunavummiut's health is our shared responsibility! Remember: wash your hands and surfaces, practice social distancing, listen to the advice of health officials, and stay home if you're sick.

For the latest COVID-19 information and GN Departments updates in all languages:

<https://www.gov.nu.ca/health/information/covid-19-novel-coronavirus>; <https://www.gov.nu.ca>



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